



Power IT Modernisation with ServiceNow

Accelerate your business

Accelerate business transformation

To survive and thrive, organisations must be extremely agile to meet ever-changing customer and employee demands. Modernising the IT estate is key to achieving this agility. Unfortunately, many enterprises run applications that are holding them back from adopting the newer, digital technologies needed to meet today's business demands. This impacts the business's overall ability to transform.

IT Modernisation will only be successful if these applications and associated operating models can be transformed so they can deliver value. This requires leveraging 21st century platforms that operate across the entire enterprise technology stack and facilitate intelligent workflow automation, DevSecOps and Risk Management.






The Now Platform® from ServiceNow supports these functions. ServiceNow's continual product innovation also strongly positions it to support your modernisation journey.

"We didn't just want a vendor to implement ServiceNow and walk away. That's where DXC excelled - we wanted added value through ongoing managed services and the ability to sustain a long-term relationship to support us through our journey beyond implementation"

Robert Parlane
Technology Support Supervisor
MediaWorks

Powering IT modernisation with DXC and ServiceNow

DXC has partnered with **ServiceNow** to deliver a “platform of platforms” that will enable and accelerate your journey to the 21st century by focusing on these principles:

 Engage	Dramatically improve user experience, self-service, greater visibility across the IT estate, stakeholder alignment and engagement.
 Simplify	Smart service catalog, common processes, an off-the-shelf design and build culture, application rationalization, aggressive standardization, simplified cloud services.
 Optimize	Optimize with vendor SLAs, software-license management, prioritized and allocated resources, dynamic matching of IT with business demand.
 Govern	Govern with greater visibility across hybrid clouds, clearly defined and rigorously enforced IT policies, infrastructure mapping, automation and measurement with <u>SecDevOps</u> .
 Automate	AI Automation, real-time updates to CMDB, smart tagging, predictive intelligence, performance analytics.

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How DXC can help your organization modernize IT with ServiceNow?

The DXC ServiceNow practice can help deliver your modernisation program through our IT(X)M capabilities:

- **IT Service Management:** Lays the foundation for IT transformation and enterprise service management.
- **IT Business Management:** Aligns work with business goals to deliver what the business needs — and do it better, faster and cheaper.
- **IT Operations Management:** Accelerates the adoption of cloud services and enables agility without anarchy, and governance without bureaucracy.
- **IT Asset Management:** Modernises your approach to asset tracking – both hardware and software – to enable transparency and drive savings.

"DXC worked hard to find a way — developing this ground-breaking solution and ensuring it worked for us. As expected with a development as critical and complex as this, we encountered a few issues — however DXC always listened carefully, before taking the time to conceive a solution "

Spokesperson
**Australian Federal Government
Department**

A compelling reason for action

DXC's ServiceNow practice helps organisations accelerate their digital transformation with the ServiceNow platform, supported by our exclusive IP and methodologies. Our unique solutions built on ServiceNow technologies, combined with our focused industry knowledge, drive better employee experiences across their enterprise and ensure they have the foundation to maximize value and build a successful future.

We have been a leader in the ServiceNow ecosystem for more than 15 years and have over 20 years of Enterprise Service Management Experience. DXC enables customers to transform their mainstream business functions into modern digital workflows and build a digitally enabled enterprise.

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About DXC Technology

DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit dxc.technology.